

Billing and Policy Medical Transportation Bulletin 326

December 2002

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Articles with related Part 1 Manual Replacement Pages may be found in "Program and Eligibility." Articles with related Part 2 Manual Replacement Pages may be found in "Billing and Policy." Your Medi-Cal Update may not always contain a "Billing and Policy" section.

Misuse of Benefits Identification Card: New Eligibility Message

Effective February 1, 2002, the Department of Health Services (DHS) Medical Review Branch is placing a new requirement for billing on a number of Medi-Cal Benefits Identification Cards (BICs) in an ongoing effort to determine if BICs have been stolen or misused. Initially, new BICs will be issued with new ID numbers and issue dates. The eligibility message, "For Claims Payment, Current BIC ID number and date of issue required," will be returned by the eligibility verification system. Providers are required to include the BIC number and issue date on the claim for these recipients. This process will be repeated periodically as other misuses of BICs are discovered. Therefore, in order to receive the restriction message and to bill correctly, recipient eligibility should be verified each visit.

If the ID number and issue date of the new BIC are not on the claim for recipients whose BIC returns the message, "Current BIC ID number and issue date required for payment," the claim will be denied. The ID number and issue date of the card must be placed on all claims as follows:

- **Paper Claims:** Enter the BIC ID number in the *Insured's ID Number* field (Box 1A). Enter the issue date in the *Reserved For Local Use* field (Box 19) of the claim. Identify the issue date as "mmddyy."
- **CALPOS Pharmacy Claims:** Enter the BIC ID number in the Recipient ID field. The issue date must be placed in the *Issue Date* field per the current *Medi-Cal Point of Service Network Interface Specifications* for CALPOS pharmacy claims.
- **Computer Media Claims (CMC):** Enter the BIC ID number in the Recipient ID field. The BIC issue date must be placed in the *Remarks* area. Identify the issue date as "mmddyy."

When referring these recipients to other providers, such as laboratories, please indicate the BIC ID number and date of issue on the referral. If a provider, such as a laboratory, receives a referral without a recipient's BIC ID number and issue date, the lab must contact the referring provider for this information. If illegal use of a BIC is suspected, call 1-877-347-4321 or if you have any questions about this policy, call 1-800-541-5555.

Instructions for Manual Replacement Pages

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Part 2

Remove and replace: tar comp 1/2 * and 11/12 *
 tar field 3 thru 6 *

* Pages updated/corrected due to ongoing provider manual revisions.